



ALLKIND JOINERY & GLASS PTY LTD

JOINERY, CUSTOM CABINET MAKING AND GLASS REPAIRS

TRUSTED SINCE 1970

WARRANTY

We take pride in offering our exclusive warranty.

Allkind Joinery & Glass Pty Ltd warrants its manufactured timber joinery and cabinetry goods to be free from defects in materials or faulty workmanship for a period of 52 weeks from the date of purchase, whilst the product is in legal possession and control of the original purchaser of that product.

1. This Warranty is only effective where such goods have been installed correctly and in accordance with installation instructions supplied, Australian standards and recognised building practices.
2. Claims must be made within 7 days of any defect and the goods must have been used in a normal domestic or commercial manner and have not been subject to misuse, negligence or modification.
 - a. This Warranty does not cover damage caused by the misuse of the goods, wear and tear or shrinkage or movement of any materials or fittings which by their nature or use could be expected to shrink or move, or damage to the goods by exposure to moisture, sunlight or heat.
 - b. Any storage of goods must be in a dry clean area and doors are to be stored in a flat location until required.
 - i. Please note that timber is a natural product and as such some movement can be expected in varying climatic conditions.
 - c. This warranty is voided if the goods are subsequently repaired or modified by an unauthorised or unqualified agent.
3. All timber joinery contained in the goods must be seal coated within 48 hours of delivery including top and bottom edges of the windows and doors and finish coats applied no later than 60 days from delivery to site.
 - a. This Warranty does not cover hardware that has been painted or hardware such as spiral balances that have been painted, taken off and reinstalled by an unqualified tradesperson.
4. This Warranty is not intended to exclude, restrict or modify any condition or warranty implied or any right of re-course against the manufacturer conferred by the Australian Consumer Law.
5. Components manufactured for the goods are warranted to no greater extent than that given by the original supplier or manufacturer of that product.
6. This Warranty does not extend to the installation of the goods, or any additional products or their installation. Additional products may include, but are not limited to, domestic kitchen appliances or screens. Installation tradesmen and manufacturers of such additional products provide their own warranties.
7. This Warranty does not cover the cost of removal, fitting, or any transport cost that may arise as a result of a Warranty claim.
8. In the unlikely event the goods manufactured by Allkind Joinery & Glass Pty Ltd prove to be defective in materials or faulty workmanship, we will willingly repair or replace the goods (or parts of them), at our option.
 - a. In this unlikely event, immediately cease use of the goods and contact our office on (07) 3359 3025 to discuss any issues with your assigned experienced estimator. We will take all reasonable steps to ensure that the matter is attended to as quickly as possible.
 - b. Should any fault occur with an additional product, contact the relevant manufacturer immediately.
9. Any claim under this Warranty must be accompanied by proof of purchase.

Allkind Joinery & Glass Pty Ltd is committed to protecting the personal privacy of our customers, and observes the Australian Privacy Principles pursuant to the *Privacy Act 1988* (Cth).

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.